# **BARC Performance "At-A-Glance"**

12/01/2021-12/31/2021

<u>Live Release:</u>		AEO Activity:	
Animals Transfered to RPM,		Total Calls for Service:	4,183
Rescued Pets Movement:	507	Total Service Calls Completed:	2,362
Total Transfers:	678	% Answered Calls:	56.47%
% Transferred to RPM:	74.8%		
Payments to RPM:	\$38,025	Priority 1:	
Adoptions:	377	Incoming Calls:	921
Return to Owner (RTO):	110	Completed:	914
Trap, Neuter & Release (TNR):	70	Dispatched:	0
Animals Euthanized:	64	Pending:	0
Dog Live Release %:	93.8%	Cancelled:	7
Cat Live Release %:	96.9%	% Answered Calls:	99.24%
<b>Total Live Release %:</b>	95.0%		
		Priority 2:	
<u>Intake:</u>		Incoming Calls:	275
Over the Counter:	738	Completed:	265
Field:	524	Dispatched:	3
% Stray:	53%	Pending:	0
% Owner Turn-in:	33%	Cancelled:	7
% Other:	14%	% Answered Calls:	97.45%
Total Intake:	1,262		
		Priority 3:	
Spay/ Neuter Surgeries Performed:		Incoming Calls:	702
HPHS:	0	Completed:	662
In House:	516	Dispatched:	27
Fixin Houston:	0	Pending:	0
Total Surgeries:	516	Cancelled:	13
		% Answered Calls:	98.15%
Revenue:			
Wellness/Fixin' Houston:	\$ 23,453	Priority 4:	
ACO Fees:	\$ 4,208	Incoming Calls:	2,283
Licensing:	\$ 45,199	Completed:	488
Private Funds:	\$ 11,963	Dispatched:	2
Adoptions:	\$ 5,020	Pending:	0
Total Revenue:	\$ 89,843	Cancelled:	1,793
		% Answered Calls:	21.46%
<u>Licensing:</u>			
New Licenses:	824	Priority 5:	
Renewals:	1,888	Incoming Calls:	2
		Completed:	0
Field Activity:		Dispatched:	1
Citations issued:	158	Pending:	0
Bites investigated:	81	Cancelled:	1
Cruelty Confiscations:	6	% Answered Calls:	50.00%





### Live Release:

BARC's live release percentage is calculated using the Asilomar Accords. This is the universally accepted method of reporting shelter intakes and outcomes. You can see more information and the complete report at: http://www.houstontx.gov/barc/asilomaraccords

Rescued Pets Movement=RPM, a nonprofit animal rescue group

BARC partners with over 150 nonprofit rescue groups. RPM is by far BARC's largest and most active rescue partner. % Transferred to RPM = # transferred to RPM/total transfers.

BARC pays RPM \$75 for every animal they rescue. As BARC's first and only high volume rescue partner, RPM is an integral part of BARC's live release success.

Total Transfers- Does not include TNR and Community Cats

#### Intake:

The total intake number represents a total of intakes of dogs and cats. This number may vary slightly from what is reported in Asilomar.

Over the Counter (OTC) = animals turned-in at BARC by citizens Field= Animals that were picked-up by animal control officers

## **Spay/ Neuter Surgeries Performed:**

**HPHS= Healthy Pets Healthy Streets** 

HPHS- This initiative is a collaborative effort between several groups. The purpose is to address irresponsible pet owners in high intake zip codes. This program provides an opportunity for constituents to receive a free spay/neuter surgery, rabies vaccination, microchip, city license, flea/tick medication, and education on responsible pet ownership.

Fixin' Houston is BARC's public spay/neuter clinic. BARC also offers wellness services for your pet at our walk-in clinic. Find out more here: http://barchoustonblog.com/

## **ACO Activity:**

All calls for animal control support are queued using a priority matrix. Priority one calls are the most urgent while priority five calls are less critical.

Cruelty Confiscations = The number of animals picked-up as part of a cruelty investigation

"Dispatched" and "Pending" calls are in a queue waiting for a response. While the call may not have been completed at the time of this report, there is an expectation of a disposition; therefore, these categories are included in the answered calls calculation.